8D Problem Solving Report

Complaint code	CR-2026-002
Customer	P&G
Type	customer
Severity	medium
DueDate	2026-01-15

D1 – Team

Responsible	1

D2 – Problem description

Tesztelem areklamációs felületet

D3 – Containment actions

Teszt

D4 – Root cause analysis

D5–D6 – Corrective / Preventive actions

Type	Description	Responsible	Due date	Status

D7 – Effectiveness verification

All actions verified	YES

D8 – Lessons learned / Closure