

8D Problem Solving Report

Complaint code	CR-2026-008
Customer	Fitesa
Type	customer
Severity	medium
DueDate	2026-01-25

D1 - Team

Responsible	2
-------------	---

D2 - Problem description

Teszt reklamáció

D3 - Containment actions

Nincs

D4 - Root cause analysis

--

D5-D6 - Corrective / Preventive actions

Type	Description	Responsible	Due date	Status
------	-------------	-------------	----------	--------

D7 - Effectiveness verification

All actions verified	NO
----------------------	----

D8 - Lessons learned / Closure

--